



# SSC

— Est. 1962 —

# Sheboygan Senior Community

Short Term Rehab · Assisted Living · Skilled Nursing Care

# IMPACT REPORT FY2021





## A LETTER FROM OUR PRESIDENT & CEO

Because our doors never close, it can be difficult to find the right time to step back and take measure of the work we do every day. How do you quantify the teamwork, dedication and commitment to service that has been the SSC story for almost 60 years? So we decided to try something different this year and asked Dana to work with our team to pull together numbers that help tell the story of SSC during our fiscal year, which is July 1-June 30. We think you might find these numbers amusing and even shocking.

There are two numbers that you won't see here. Both of them are zero, and they are my favorite numbers of all. First, we have had zero complaint citations with the State of Wisconsin since June 2017. Most facilities in Wisconsin have at least one 'substantiated complaint' per year, often times several, so for SSC to go four years without any is quite an achievement.

Which brings us the second zero. In a time when almost every senior care provider relies heavily on Agency staff to fill their shifts-including all other Sheboygan County providers-SSC has used exactly zero hours of temporary Agency staffing since October 2018. Having all of our own caregivers for every shift in every different department is ultimately what makes the SSC Difference.

Thank you for your interest and support of SSC!

**PAUL TREFFERT**

*Sheboygan Senior Community President  
and CEO*

# NURSING CARE STATS

From July 1, 2020 - June 30, 2021

## ASSISTED LIVING WILLOW LANE

Admissions: 18  
Discharges: 15

## SKILLED NURSING OAK DRIVE & MAPLE LANE

Admissions: 9  
Discharges: 0

## AVERAGE LENGTH OF LONG-TERM STAY

Average: 8 years  
Longest: 22 years

## SHORT-TERM REHAB HICKORY HILLS

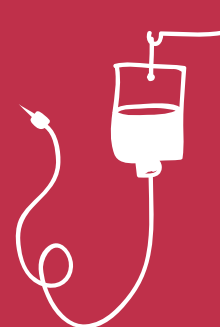
Admissions: 128  
Discharges: 102

## AVERAGE LENGTH OF ORTHOPEDIC STAY

14 days

## TOP ADMITTING DIAGNOSES

1. Orthopedic aftercare - either planned or as the result of an injury
2. Cardiac complications - mainly from congestive heart disease
3. Infection management - including IV antibiotic management, wound care, and post surgical care



## NUMBER OF PEOPLE WHO HAVE PASSED AWAY

30

# DINING SERVICES STATS

From July 1, 2020 - June 30, 2021

## RESIDENT MEALS SERVED

80,352



## FREE EMPLOYEE MEALS

3,650

# ENVIRONMENTAL SERVICES STATS

## INCONTINENT PRODUCTS

From July 1, 2020 - June 30, 2021

**Pads:** 8,553

**Pull-ups:** 24,280

**Briefs:** 35,920

**Total:** 68,753




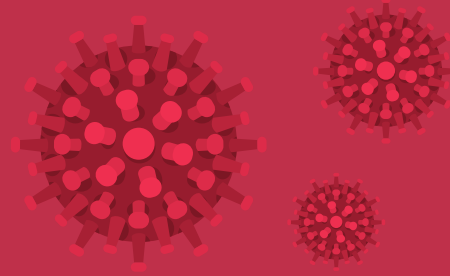
## POUNDS OF LAUNDRY

138,504



# COVID-19

From July 1, 2020 - June 30, 2021



## MASKS

KN95/N95: 7,500  
Surgical: 32,000



## GLOVES

675,000




## SHIELDS

Eye Shields: 400  
Face Shields: 400



## GOWNS

Reusable-Disposable: 1,000  
*Good up to 75 washings*  
Disposable: 20,000



## SANITIZER

County: 12 gallons  
Twisted Path: 60 quarts  
Purell Wall Units: 96 bottles

## DAYS ON ISOLATION

187

## COVID TESTS GIVEN

6,126 between residents  
and staff

## VACCINATIONS GIVEN

### Residents

Dose 1: 90

Dose 2: 93

### Staff

Dose 1: 157

Dose 2: 149



## % VACCINATED

### Residents

100%

### Staff

100%

## EMAIL UPDATES FROM SSC

55

## CMS POLICY UPDATES

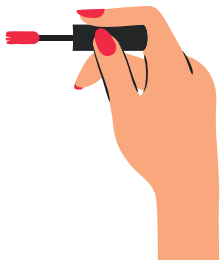
32

# LIFE ENRICHMENT STATS

From July 1, 2020 - June 30, 2021

## NAILS PAINTED

2,880



## BINGO GAMES

312



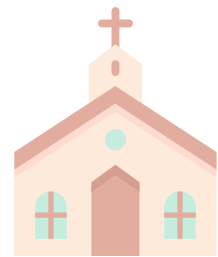
## MUSIC PROGRAMS

260



## CHURCH SERVICES

104



# HUMAN RESOURCES STATS

From July 1, 2020 - June 30, 2021

## REGULAR HOURS

187,722

## OVERTIME HOURS

8,602

## TOTAL HOURS

208,851

*Includes PTO & bereavement*

## PEOPLE HIRED

114

*Includes Milestones and Visitor Monitors*



## TUITION REIMBURSEMENT

8 people for a total of  
\$13,276.80

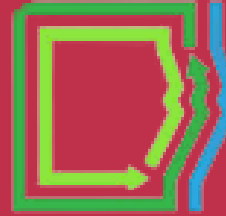


# LOCAL OUTREACH

From July 1, 2020 - June 30, 2021

## ONGOING SUPPORT TO THE FOOD BANK

5,736 pounds of food donated



SHEBOYGAN COUNTY FOOD BANK

## CASUAL FOR A CAUSE

**\$6,500**

Q3-2020



*Includes total team fundraising*

**\$500**

Q4-2020



HUMANE SOCIETY OF SHEBOYGAN COUNTY

**\$320**

Q1-2021



**\$460**

Q2-2021



Habitat for Humanity Lakeside

**TOTAL RAISED FOR LOCAL NONPROFITS: \$7,780**